

How to register on the Safe Church Training Platform - NEW USERS

Follow the steps below to register and access the Safe Church Training modules.

The screenshot shows the Hillsong Safe Church Training Platform interface. On the left, there is a dark sidebar with the title 'Hillsong Safe Church Training Platform' and instructions: 'When registering for training please use the same email address you used for creating your account in MyHillsong.com'. It also includes a 'Need Help? FAQs' link and a section for users without accounts: 'Don't have an account? Create an account, otherwise recover your password if you have forgotten it.' At the bottom of the sidebar, contact information is provided: 'For assistance, please contact: Safe Church Team, 02 8853 5352, safechurch@hillsong.com'. The main content area features the Hillsong logo at the top, followed by the text 'If you have an account, log-in with your username or email.' Below this are input fields for 'Username or email' and 'Password', a 'Forgot Password' link, and a blue 'LOGIN' button. At the bottom of the main area, there is a 'Don't have an account?' link and a grey 'REGISTER' button. A 'Help' icon is located at the bottom right of the main area, and the 'Software by altora' logo is at the bottom center.

Open the Hillsong Safe Church Training Platform at <https://userlogin.com.au/hillsong/login.php> or copy and paste the link into your browser.

Register for your new online training account by clicking 'Register'

The screenshot shows the 'New Registration' page, Step 1 of 3. The title is 'New Registration' and the subtitle is 'Step 1 of 3'. The instructions are: 'Choose the programs most relevant to your role. This step determines the competencies we need from you.' The main content area is titled 'Select Your Programs Below' and features a list of programs. The first program is '1. WWCC Staff & Volunteer Safety Training', which includes a description: 'For staff and volunteers approved to work with children and young people.' and a note: 'Please allow 60 - 90 minutes to complete this training.' There is a 'Need Help? FAQs' link and a radio button next to the program name.

Next, select the relevant courses for your role.

Then click 'Continue'

The screenshot shows the 'New Registration' page, Step 2 of 3. The title is 'New Registration' and the subtitle is 'Step 2 of 3'. The instructions are: 'Please make sure details are entered correctly and that the email address you've provided can be accessed.' and 'All important notification will be sent to this email address.' The main content area is a registration form with the following fields: 'First Name *', 'Last Name *', 'Email *', 'Mobile *', 'Phone', and 'Date of Birth *'. Each field has a corresponding input box. There is a blue 'Continue' button at the bottom right of the form.

Then complete your registration by entering your details, including your role and campus location.

When complete you will receive confirmation that your account has been created. Record your username and password securely so you can later access your online training account.

Select continue and complete your training.

QUESTIONS OR NEED HELP?

- For all training support email safechurch@hillsong.com

How to register on the Safe Church Training Platform - EXISTING USERS

Follow the steps below to access more Safe Church Training modules.

Open the Hillsong Safe Church Training Platform at <https://userlogin.com.au/hillsong/login.php> or copy and paste the link into your browser.

Enter your username and password then select 'Login'

Or click forgot password if you need to :)

Complete any courses assigned to you in your current tasks.

If the course you're looking for is not listed in your current tasks, you can add the course via 'edit your profile'. Hover your mouse over the user icon at the top right corner select 'Profile'.

Select 'Edit Assignments' and scroll to select your required training program, then click 'Save'.

The course will now display in your current tasks.

Select continue to complete the course.

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